Vig646M Motherboard Manual



Great Minds Think **Viglen**



Viglen, EMC and the 'CE' mark

CE Marking

European standards are being harmonised across borders. If products comply with the same standards in all European countries, product exporting and importing is made simple - paving our way to a common market. If you buy a product with a 'CE' mark on it (shown below), on the box, in the manual, or on the guarantee - it complies with the currently enforced directive(s).



Introduction to EMC

EMC (Electromagnetic Compatibility) is the term used to describe certain issues with RF (Radio Frequency) energy. Electrical items should be designed so they do not interfere with each other through RF emissions. E.g. If you turn on your microwave, your television shouldn't display interference if both items are CE marked to the EMC directive.

If emitted RF energy is not kept low, it can interfere with other electrical circuitry - E.g. Cars Automatic Braking Systems have been known to activate by themselves while in a strong RF field. As this has obvious repercussions ALL electrical products likely to cause RF related problems have to be 'CE' marked from 1st January 1996 onwards.

If a product conforms to the EMC directive, not only should its RF emissions be very low, but its immunity to RF energy (and other types) should be high. The apparatus has to resist many 'real world' phenomena such as static shocks and mains voltage transients.

Viglen's Environment laboratory

To gain a 'CE' mark, the Viglen computer range has had to undergo many difficult tests to ensure it is Electromagnetically Compatible. These are carried out in the in-house 'Environment lab' at Viglen Headquarters. We have made every effort to guarantee that each computer leaving our factory complies fully with the correct standards. To ensure the computer system maintains compliance throughout its functional life, it is essential you follow these guidelines.

- Install the system according to Viglen's instructions
- If you open up your Viglen:
 - > Keep internal cabling in place as supplied.
 - Ensure the lid is tightly secured afterwards
 - > Do not remove drive bay shields unless installing a 'CE' marked peripheral in its place
 - > The clips or 'bumps' around the lips of the case increase conductivity do not remove or damage.
 - > Do not remove the ferrite ring from the L.E.D cables.
 - Only use your Viglen computer with 'CE' marked peripherals

This system has been tested in accordance with European standards for use in residential and light industrial areasthis specifies a 10 meter testing radius for emissions and immunity. If you do experience any adverse affects which you think might be related to your computer, try moving it at least 10 meters away from the affected item. If you still experience problems, contact Viglen's Technical Support department who will put you straight through to an EMC engineer - s/he will do everything possible to help. If modifications are made to your Viglen computer system, it might breach EMC regulations. Viglen take no responsibility (with regards to EMC characteristics) of equipment which has been tampered with or modified.



This symbol on the product or on its packaging indicates that the product shall not be treated as household waste. Instead it shall be handed over to the applicable collection point for recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or Viglen Ltd.

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Chapter 1: Motherboard Overview

Introduction

This manual describes the Viglen Vig646M motherboard inside your computer. The motherboard is the most important part of your computer. It contains all of the CPU, memory and graphics circuitry that make the computer work in the correct manner.

The Vig646m motherboard with Mini-ITX form factor offers legacy to premium features. PS/2 mouse and keyboard ports, integrated Graphics via VGA, HDMI, High Definition Audio via 3 flexible audio jacks and integrated 10/100/1000 network connection, as well as 4 USB 2.0 ports to enrich your multimedia creation experience.

The Vig646M supports Intel Core i3, i5, i7 processors and Intel Pentium processors as well as being Microsoft Windows 7 Premium WHQL certified.

This manual contains technical information about the Viglen Vig646M motherboard and other hardware components inside your computer. If you are new to computers we recommend that you read the user guide first. If you are an experienced computer user this manual should provide all the information you will need to perform simple upgrades and maintenance.

We hope that this manual is both readable and informative. If you have any comments for suggestions about how we could improve the format then please fill out the form at the back of the manual and send it to us.

Above all we hope that you enjoy using your Viglen computer.

Feature Summary

Form factor:

• Mini-ITX Form Factor: 170mm x 170mm

Processor:

- Intel[®] Core[™] i7, Intel[®] Core[™] i5, Intel[®] Core[™] i3, and Intel[®] Pentium[®] processors in an LGA1155 socket with up to 95 W TDP:
- Integrated graphics processing (processors with Intel® Graphics Technology)
- External graphics interface controller
- Integrated memory controller

Chipset

 Intel[®] H61 Express Chipset consisting of the Intel[®] H61 Platform Controller Hub (PCH)

Memory

- Two 240-pin DDR3 SDRAM Dual Inline Memory Module (DIMM) sockets
- Support for DDR3 *1600MHz,1333MHz and DDR3 1066MHz 1.5 Volts DIMMs
- Support for 1GB, 2GB, 4GB and 8GB memory technology
- Support for up to 16GB of system memory with two DIMMs using 8GB memory technology
- Support for non-ECC/unbuffered memory
- Supports Dual-Channel mode

*DDR3-1600MHz is only supported with Intel® Ivy Bridge processors.

Graphics

- Integrated graphics support for processors with Intel Graphics Technology:
 - o VGA
 - o HDMI
- Discrete graphics support for PCI Express 2.0 x16 add-in graphics card

Audio

- Realtek[®] ALC887 HD (High Definition) Audio compatible audio subsystem
- Flexible 8-channel audio with jack sensing
- S/PDIF audio header
- Front panel header

LAN

 Gigabit (10/100/1000 Mbits/s) LAN subsystem using the Realtek[®] RTL8111E Gigabit Ethernet Controller

Rear I/O Ports

- 2x PS/2 mouse/keyboard port
- 1x HDMI port
- 1x VGA port
- 4x USB 2.0 Ports
- 1x RJ-45 LAN Jack
- 1x 3 in 1 audio jack

Internal Connectors

- ATX 24-pin power connector
- 4-pin ATX 12V power connector
- 1x CPU fan connector
- 1x system fan connectors
- Front panel audio connector
- Front panel connector
- 1x chassis intrusion connector
- 2x USB 2.0 connectors
- 4x Serial ATA II connectors
- 1x Clear CMOS jumper
- 1x SPDIF-out connector
- 1x TPM module connector

Expansion Capabilities

- 1x PCI Express 2.0 x1 slot
- 1x 32bit v2.3 PCI bus add-in card connectors, supports 3.3V/5V PCI bus interface

Processor

The motherboard is designed to support the Intel Core i7, Intel Core i5, Intel Core i3, and Intel Pentium processors in an LGA1155 socket.

Other processors may be supported in the future. This board is designed to support processors with a maximum TDP of 95 W.

Chipset

The Intel H61 Express Chipset consisting of the Intel H61 Platform Controller Hub (PCH) provides interfaces to the processor and the USB, SATA, LPC, audio, network, display, and PCI Express. The PCH is a centralized controller for the board's I/O paths.

Memory

The motherboard has two DDR3 DIMM sockets and supports the following memory features:

- Two independent memory channels with interleaved mode support
- Supports 1.2 V 1.8 V DIMM memory voltage
- Support for non-ECC, unbuffered, single-sided or double-sided DIMMs with x8 organization
- 16 GB maximum total system memory (with 8GB memory technology).
- Minimum total system memory: 1GB using 1GB x8 module
- Serial Presence Detect
- DDR3 *1600MHZ,1333MHz and DDR3 1066MHz SDRAM DIMMs

*DDR3-1600MHz is only supported with Intel® Ivy Bridge processors.

NOTE: To be fully compliant with all applicable DDR SDRAM memory specifications, the board should be populated with DIMMs that support the Serial Presence Detect (SPD) data structure. This allows the BIOS to read the SPD data and program the chipset to accurately configure memory settings for optimum performance. If non-SPD memory is installed, the BIOS will attempt to correctly configure the memory settings, but performance and reliability may be impacted or the DIMMs may not function under the determined frequency.

Memory Configurations

The Intel Core i7, Intel Core i5, Intel Core i3, and Intel Pentium processors support the following types of memory organization:

• **Dual channel (Interleaved) mode**. This mode offers the highest throughput for real world applications. Dual channel mode is enabled when the installed memory capacities of both DIMM channels are equal. Technology and device width can vary from one channel to the other but the installed memory capacity for each channel must be equal. If different DIMM speeds are used between channels, the slowest memory timing will be used.

• **Single channel (Asymmetric) mode**. This mode is equivalent to single channel bandwidth operation for real world applications. This mode is used when only a single DIMM is installed or the memory capacities are unequal. Technology and device width can vary from one channel to the other. If different DIMM speeds are used between channels, the slowest memory timing will be used.

Graphics Subsystem

The board supports system graphics through either Intel Graphics Technology or a PCI Express 2.0 x1 add-in graphics card.

Integrated Graphics

The board supports integrated graphics through the Intel® Flexible Display Interface (Intel® FDI) for processors with Intel Graphics Technology.

NOTE: If using a processor with integrated graphics, the board will support only two of the integrated graphics interfaces simultaneously: VGA, DVI-D, HDMI. Also, during the Power On Self Test (POST), the board will not output to the HDMI if VGA and DVI-D is used concurrently with HDMI.

Analog Display (VGA)

The VGA port supports analog displays. The maximum supported resolution is 2048 x 1536 (QXGA) at a 75 Hz refresh rate. The VGA port is enabled for POST whenever a monitor is attached, regardless of the DVI-D connector status.

Digital Visual Interface (DVI-D)

The DVI-D port supports only digital DVI displays. The maximum supported resolution is 2048 x 1536 at 75 Hz refresh (QXGA). The DVI-D port is compliant with the DVI 1.0 specification.

High-Definition Multimedia Interface (HDMI)

The HDMI port supports standard, enhanced, or high-definition video, plus multichannel digital audio on a single cable. It is compatible with all ATSC and DVB HDTV standards and supports 8 full range channels at 24-bit/96kHz audio of lossless audio formats such as Dolby TrueHD or DTS HD Master Audio. The maximum supported resolution is 1920 x 1200 at 60 Hz refresh (WUXGA).

The HDMI port is compliant with the HDMI 1.3 specification.

PCI Express x16 Graphics

The Intel Core i7, Intel Core i5, Intel Core i3, and Intel Pentium processors in an LGA1155 socket support discrete add in graphics cards through the PCI Express 2.0 x16 graphics connector:

- Supports PCI Express GEN2 frequency of 2.5 GHz resulting in 5.0 Gb/s each direction (500 MB/s) per lane. Maximum theoretical bandwidth on interface is 8 GB/s in each direction, simultaneously, when operating in x16 mode.
- Supports PCI Express GEN1 frequency of 1.25 GHz resulting in 2.5 Gb/s each direction (250 MB/s) per lane. Maximum theoretical bandwidth on interface is 4 GB/s in each direction, simultaneously, when operating in x16 mode.

Audio Subsystem

The motherboard supports Intel High Definition Audio through a Realtek ACL887 audio codec. The following software features are supported

- Meets Microsoft WLP 3.x and future WLP audio requirements
- WaveRT-based audio function driver for Windows Vista and Windows 7
- EAX[™] 1.0 and 2.0 compatible
- Direct Sound 3D[™] compatible
- I3DL2 compatible
- Emulation of 26 sound environments to enhance gaming experience
- Multi bands of software equalizer and tool are provided
- Voice Cancellation and Key Shifting effect
- Dynamic range control (expander, compressor and limiter) with adjustable parameters
- Smart multiple streaming operation

These audio connectors are used for audio devices. It is easy to differentiate between audio effects according to the colour of audio jacks.

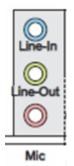


Figure 1: Audio Connectors

- Line-In (Blue) Line In, is used for external CD player, tape-player or other audio devices.
- Line-Out (Green) Line Out, is a connector for speakers or headphones.
- Mic (Pink) Mic, is a connector for microphones.

Notes: If you want to reach the 8-channel sound effect, the 7th and 8th channels must be output from front panel.

S/PDIF Header

The S/PDIF header allows connections to coaxial or optical dongles for digital audio output.

LAN Subsystem

The LAN subsystem consists of the following:

- Realtek RTL8111E Gigabit Ethernet Controller (10/100/1000Mbits/s)
- RJ-45 LAN connector with integrated status LEDs

Additional features of the LAN subsystem include:

- Integrated 10/100/1000 transceiver
- Crossover Detection & Auto-Correction
- Wake-on-LAN and remote wake-up support
- Supports Full Duplex flow control (IEEE 802.3x)
- Supports jumbo frame to 9K bytes
- Fully compliant with IEEE 802.3, IEEE 802.3u, IEEE 802.3ab
- Supports power down/link down power saving

RJ-45 LAN Connector LEDs

The two LEDs are built into the RJ-45 LAN connector located on the back panel. These LEDs indicate the status of the LAN as shown in Table 1.



Item	Description	
Α	Link/Activity LED (green)	
В	Link Speed LED (green/yellow)	

Figure 2: LAN Connector LED Locations

Table 1: LAN LED Status

LED	Color	LED State	Condition
Left	Yellow	Off LAN link is not established.	
		On(Steady state)	LAN link is established.
		On(brighter & pulsing)	The computer is communicating with another computer on the LAN.
Right	Green	Off 10 Mbit/sec data rate is selected.	
		On	100 Mbit/sec data rate is selected.
	Orange	On	1000 Mbit/sec data rate is selected.

Universal Serial Bus (USB)

The motherboard supports up to ten USB 2.0 ports. The port arrangement is a follows:

- Four USB 2.0 ports are implemented with stacked back panel connectors (black)
- Six USB 2.0 front panel ports are implemented through three dual-port internal headers

All 10 USB ports are high-speed, full-speed, and low-speed capable.

NOTE: Computer systems that have an unshielded cable attached to a USB port may not meet FCC Class B requirements, even if no device or a low-speed (sub-channel) USB device is attached to the cable. Use shielded cable that meets the requirements for high-speed (fully rated) devices.

SATA Support

The board provides four 3 Gb/s SATA connectors, which support one device per connector.

NOTE: By default the SATA mode is set to AHCI in the BIOS to improve system performance. During Microsoft Windows XP installation, you must press F6 to install the AHCI drivers. Both Microsoft Windows Vista and Microsoft Windows 7 include the necessary RAID drivers for both AHCI and RAID without the need to install separate RAID drivers using the F6 switch in the operating system installation process. It is advised to install the latest AHCI drivers to improve system performance.

Expansion Slots

The motherboard provides the following expansion capability:

• One PCI Express 2.0 x1 interface

Legacy I/O Controller

The Legacy I/O Controller provides the following features:

- One serial port header
- One parallel port header (with Extended Capabilities Port (ECP) and Enhanced Parallel Port (EPP) support
- PS/2-style keyboard/mouse interface on the back panel

- Serial IRQ interface compatible with serialized IRQ support for PCI Conventional bus systems
- Intelligent power management, including a programmable wake-up event interface
- Conventional PCI bus power management support

The BIOS Setup program provides configuration options for the Legacy I/O controller.

Real-Time Clock, CMOS SRAM, and Battery

A coin-cell battery (CR2032) powers the real-time clock and CMOS memory. When the computer is not plugged into a wall socket, the battery has an estimated life of three years. When the computer is plugged in, the standby current from the power supply extends the life of the battery.

The clock is accurate to \pm 13 minutes/year at 25 °C with power applied through the power supply 5V STBY rail.

NOTE: If the battery and AC power fail, date and time values will be reset and the user will be notified during POST. When the voltage drops below a certain level, the BIOS Setup program settings stored in CMOS RAM (for example, the date and time) might not be accurate. Replace the battery with an equivalent one.

BIOS

The BIOS provides the Power-On Self-Test (POST), the BIOS Setup program, and the PCI/PCI Express and SATA auto-configuration utilities. The BIOS is stored in the Serial Peripheral Interface (SPI) Flash memory device.

SATA Auto Configuration

If you install a SATA device (such as a hard disk drive) in your computer, the autoconfiguration utility in the BIOS automatically detects and configures the device for your computer. You do not need to run the BIOS Setup program after installing a SATA device. You can override the auto-configuration options by specifying manual configuration in the BIOS Setup program.

PCI/PCI Express Auto Configuration

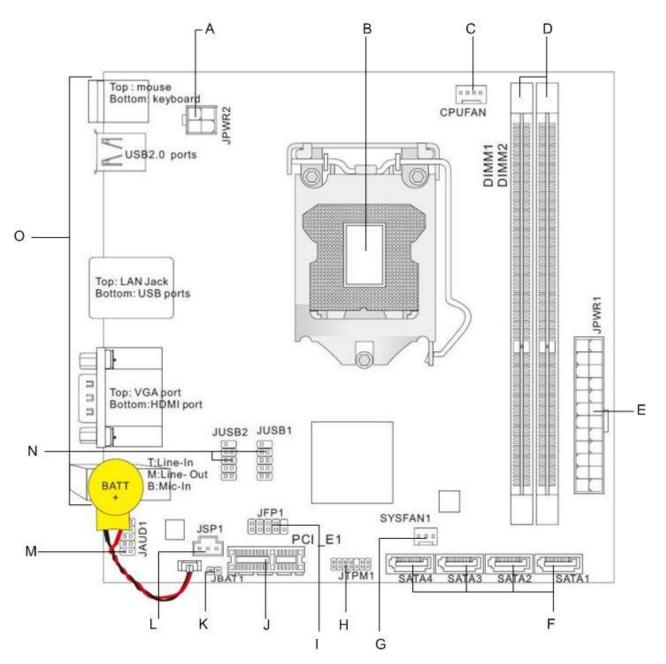
If you install a Conventional PCI or PCI Express add-in card in your computer, the PCI/PCI Express auto-configuration utility in the BIOS automatically detects and configures the resources (IRQs, DMA channels, and I/O space) for that add-in card. You do not need to run the BIOS Setup program after you install a Conventional PCI or PCI Express add-in card.

BIOS Security Passwords

The BIOS includes security features that restrict whether the BIOS Setup program can be accessed and who can boot the computer. A supervisor password and a user password can be set for the BIOS Setup and for booting the computer, with the following restrictions:

- The administrator password gives unrestricted access to view and change all Setup options. If only the administrator password is set, pressing <Enter> at the password prompt of Setup gives the user restricted access to Setup.
- If both the administrator and user passwords are set, you must enter either the supervisor password or the user password to access Setup. Setup options are then available for viewing and changing depending on whether the supervisor or user password was entered.
- Setting a user password restricts who can boot the computer. The password prompt is displayed before the computer is booted. If only the supervisor password is set, the computer boots without asking for a password. If both passwords are set, you can enter either password to boot the computer.

System Board Components



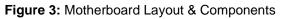


Table 2:	Motherboard	Connection
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Α	4-pin Power Socket Connector	I	Front Panel Header
В	CPU Socket	J	PCI-E Slot
С	CPU Fan Header	Κ	Clear CMOS Jumper
D	DIMM Sockets	L	S/PDIF-Out Connector
Е	24-pin Power Socket Connector	Σ	Audio Header
F	SATA Ports	Ν	USB Headers
G	System Fan 1 Connector	0	Back Panel
Н	TPM Header		

Back Panel Connectors

The motherboard external IO connectors are attached to a metallic I/O shield. This shield serves several purposes:

- It protects the sensitive motherboard from any external EMC interference.
- It stops the computer from interfering with other electrical devices.
- It allows the motherboard to be easily upgraded in the future without having to resort to buying a whole new case. Simply change the I/O shield to match the motherboard.

The I/O shield provides external access to PS/2 mouse/keyboard connectors as well as four USB ports, one LAN Port, audio connectors, VGA and HDMI ports.

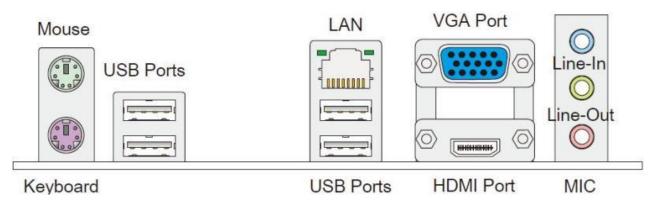


Figure 4: Back Panel Connectors

- **Mouse/Keyboard** The standard PS/2® mouse/keyboard DIN connector is for a PS/2® mouse/keyboard.
- **USB 2.0 Port** The USB 2.0 port is for attaching USB devices such as keyboard, mouse, or other USB compatible devices.
- HDMI Port The High-Definition Multimedia Interface (HDMI) is an all-digital audio/video interface capable of transmitting uncompressed streams. HDMI supports all TV format, including standard, enhanced, or high-definition video, plus multichannel digital audio on a single cable.
- VGA Port The DB15-pin female connector is provided for monitor.
- LAN Port The standard RJ-45 LAN jack is for connection to the Local Area Network (LAN). You can connect a network cable to it.
- Audio Ports These audio connectors are used for audio devices.

Chapter 2: System Board Options

The Vig646M motherboard is capable of accepting Intel® Core i3, i5, i7 processors and Intel Pentium processors. RAM can be upgraded to a maximum of 16GB using DDR3 1066 or 1333MHz RAM DIMMs Non ECC Unbuffered memory.

WARNING!

Unplug the system before carrying out the procedures described in this chapter. Failure to disconnect power before you open the system can result in personal injury or equipment damage. Hazardous voltage, current, and energy levels are present in this product. Power switch terminals can have hazardous Voltages present even when the power switch is off.

The procedures assume familiarity with the general terminology associated with personal computers and with the safety practices and regulatory compliance required for using and modifying electronic equipment.

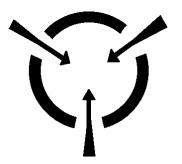
Do not operate the system with the cover removed. Always replace the cover before turning on the system.

As the colours of the wires in the mains lead of this computer may not correspond with the coloured markings identifying the terminals in your plug precede as follows:

The wire which is coloured **green-and-yellow** must be **connected** to the **terminal** in the plug which is marked by the letter **E** or by the safety Earth symbol **Q** or coloured green or **green-and-yellow**.

The wire which is coloured blue must be connected to the terminal which is marked with the letter **N** or coloured **black**.

The wire which is coloured brown must be connected to the terminal which is marked with the letter **L** or coloured **red**.



CAUTION!

The Viglen Vig645M motherboard and associated components are sensitive electronic devices. A small static shock from your body can cause expensive damage to your equipment. Make sure you are earthed and free of static charge before you open the computer case. If you are unsure about upgrading your computer, return it to Viglen so a qualified engineer can perform the upgrade.

STEPS TO TAKE TO PREVENT STATIC DISCHARGE:

- 1. The best way to prevent static discharge is to buy an anti-static strap from your local electrical shop. While you are wearing the strap and it is earthed, static charge will be harmlessly bled to ground.
- 2. Do not remove the component from its anti-static protective packaging until you are about to install it.
- 3. Hold boards by the edges try not to touch components / interface strips etc.

NOTE: We recommend that you return your computer to the service department for upgrading. Any work carried out is fully guaranteed. Upgrades should only be carried out by persons who are familiar with handling IC's, as incorrect installation will invalidate the guarantee.

Overview of Jumper Settings

The Vig646M motherboard contains the latest technology to offer an almost jumperless configuration. All Intel® Core 2 Quad and Core 2 Duo CPUs are automatically detected and the speed is automatically set from the information provided by the CPU.

The only jumpers present on the motherboard are for clearing all the CMOS settings. In the unlikely event of the CMOS becoming corrupted then jumper JP1 can be set to clear the contents of the CMOS, and for write protecting the BIOS.

CAUTION!

Never remove jumpers using large pliers as this can damage the pins. The best way to remove a jumper is to use a small pair of tweezers or fine needle-nosed pliers.

Never remove a jumper when the computer is switch on. Always switch the computer off first.

System Board Jumper Settings

\triangle caution

Do not move the jumper with the power on. Always turn off the power and unplug the power cord from the computer before changing a jumper setting. Otherwise, the board could be damaged.

• Clear CMOS Jumper: JBAT1

The configuration Jumper (JBAT1) allows the user to clear the CMOS. The CMOS RAM onboard has a power supply from an external battery to keep the data of the system configuration. The CMOS RAM allows the system to automatically boot OS every time it is turned on.

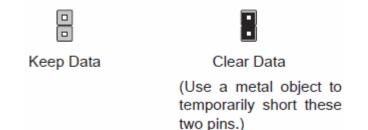
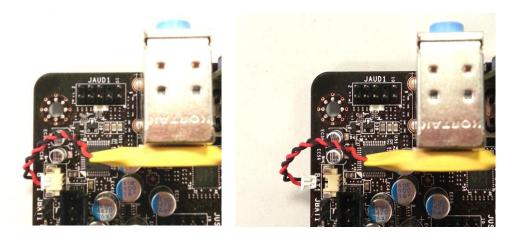


Figure 5: Clear CMOS jumper

• Clear CMOS via CMOS Battery

- i. Power the system down; disconnect the mains cable to drain all the power from the unit.
- ii. Disconnect the CMOS battery and wait for a minute (Figure 2)
- iii. Reconnect the CMOS battery (Figure 1) and power the system up. Upon power up system should reset all BIOS settings.



Keep Data

Clear Data – Reset BIOS

Figure 6: Clear CMOS battery

Motherboard Connectors

There are connectors on the motherboard for the Power supply, HD audio, fans, front panel audio, front panel USB ad front panel connectors. The location and/or details of these connections are shown below.

• Front Panel Connectors

Front Panel Connectors: JFP1

These connectors are for electrical connection to the front panel switches and LEDs. The JFP1 is compliant with Intel® Front Panel I/O Connectivity Design Guide.

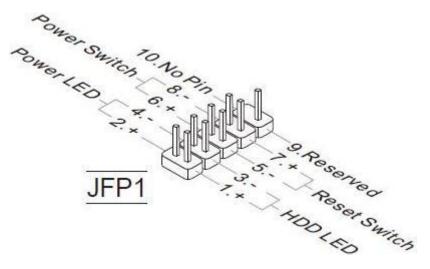


Figure 7: Front Panel Connectors

Table 3: Front Panel Connectors ((JFP1))
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Pin	Connector	Comments
1-3	Hard Drive Activity LED Header	Pins 1 and 3 can be connected to an LED to provide a visual indicator that data is being read from or written to a hard drive. Proper LED function requires a Serial ATA hard drive connected to an onboard Serial ATA connector.
5-7	Reset Switch Header	Pins 5 and 7 can be connected to a momentary single pole, single throw (SPST) type switch that is normally open. When the switch is closed, the board resets and runs the POST.
2-4	Power/Sleep LED Header	Pins 2 and 4 can be connected to a one- or two-colour LED. This display if the computer is active or not.
6-8	Power Switch Header	Pins 6 and 8 can be connected to a front panel momentary-contact power switch. The switch must pull the SW_ON# pin to ground for at least 50 ms to signal the power supply to switch on or off. (The time requirement is due to internal debounce circuitry on the board.) At least two seconds must pass before the power supply will recognize another on/off signal.

Power Connectors

• ATX 24-Pin Power Connector: JPWR1

This connector allows you to connect an ATX 12V 24-pin power supply. To connect the ATX 24-pin power supply, make sure the plug of the power supply is inserted in the proper orientation and the pins are aligned. Then push down the power supply firmly into the connector.

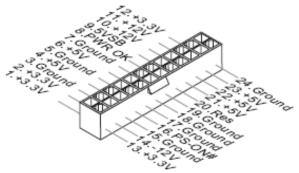


Figure 8: ATX 24-Pin Power Connector

• ATX 12V Power Connector: JPWR2

This 12V power connector is used to provide power directly to the CPU voltage regulator and must be used. Failure to do so will prevent the motherboard from booting.

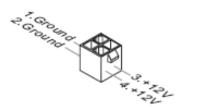


Figure 9: ATX 12V 4-PIN power connector

NOTE:

- Make sure that all the connectors are connected to proper ATX power supplies to ensure stable operation of the Motherboard
- ATX 12V power connection should be greater than 18A.
- If a high power (75W or greater) add-in card is installed in the PCI Express connector, that card must be connected directly to the power supply. Failure to do so may cause damage to the motherboard and the add-in card.

• Front Panel Audio Connector: JAUD1

This connector allows you to connect the front panel audio and is compliant with Intel® Front Panel I/O Connectivity Design Guide.

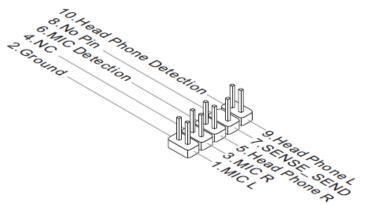


Figure 10: Front panel audio connector

• Front USB Connector: JUSB1, JUSB2

This connector, compliant with Intel® I/O Connectivity Design Guide, is ideal for connecting high-speed USB interface peripherals such as USB HDD, digital cameras, MP3 players, printers, modems and the like.

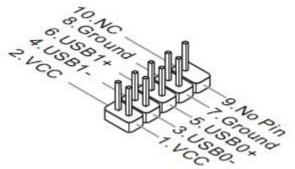


Figure 11: Front USB connectors

• S/PDIF-Out Connector: JSP1

This connector is used to connect S/PDIF (Sony & Philips Digital interconnect Format) interface for digital audio transmission.

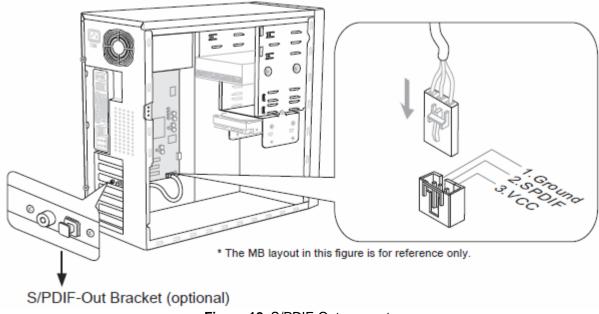


Figure 12: S/PDIF-Out connector

TPM Module connector: JTPM1

This connector connects to a TPM (Trusted Platform Module) module (optional). Please refer to the TPM security platform manual for more details and usages.

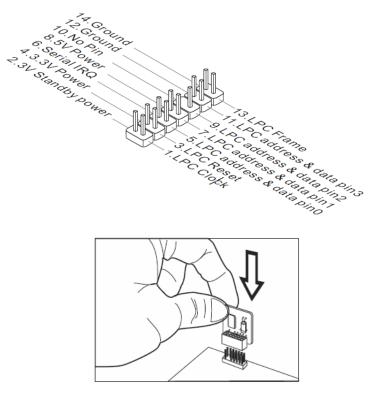


Figure 13: TPM Module connector

Fan Power Connectors: CPUFAN, SYSFAN1~2

The fan power connectors support system cooling fan with +12V. When connecting the wire to the connectors, always note that the red wire is the positive and should be connected to the +12V; the black wire is Ground and should be connected to GND. The motherboard has a System Hardware Monitor chipset on-board, which must be used with fans specially designed with speed sensors to take advantage of the CPU fan control.

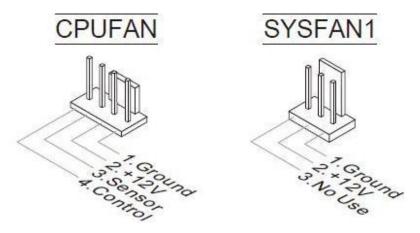


Figure 14: Fan Power connectors

• Serial ATA Connector: SATA1 ~ SATA4

This connector is a high-speed Serial ATA interface port. Each connector can connect to one Serial ATA device.

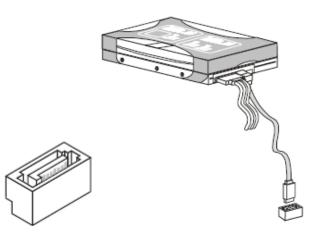


Figure 15: Serial ATA Connector

NOTE:

Please do not fold the serial ATA cable into 90-degree angle. Otherwise, data loss may occur during transmission.

• PCI Express Slot

The PCI Express slot supports the PCI Express interface expansion card. The PCI Express x16 slot supports up 4.0 GB/s transfer rate and the PCI Express x1 slot supports up to 250 MB/s



Figure 16: PCI Express Slots

Note: When adding or removing expansion cards, make sure that you unplug the power supply first.

Upgrading the CPU

CAUTION!

Before installing or removing a processor, make sure the AC power has been removed by unplugging the power cord from the computer; the standby power LED should not be lit. Failure to do so could damage the processor and the board.

To install a processor, follow these instructions:

1. Unlatch the processor socket lever by pushing it down and away from the socket. (Figure 7, A, B)

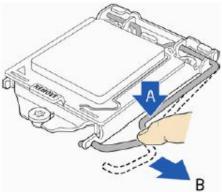
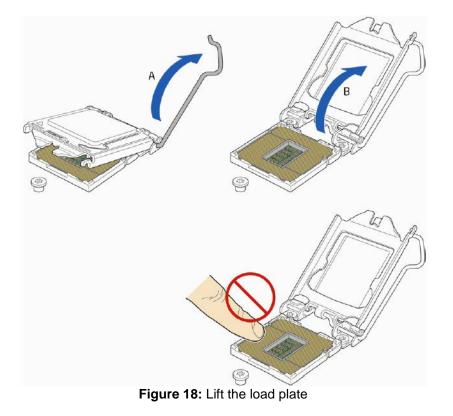


Figure 17: Unlatch the socket lever

2. Rotate the socket lever to lift the load plate away from the socket (Figure 22, A). Make sure that the load plate is in the fully open position (Figure 22, B) while being careful not to damage adjacent components. Do not touch the socket contacts.



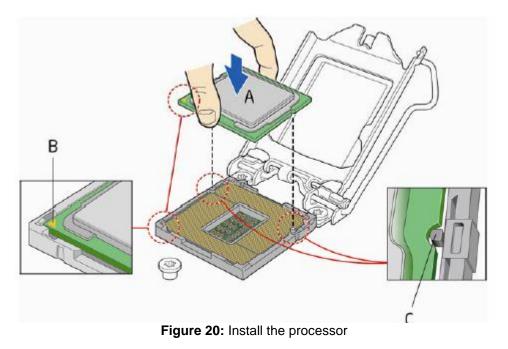
3. Remove the processor from its protective cover. Hold the processor only at the edges, being careful not to touch the bottom of the processor (see Figure 23).



Figure 19: Remove the processor from the protective cover

Note: Do not discard the processor cover. Always replace the processor cover if you remove the processor from the socket.

4. Hold the processor with your thumb and index finger oriented as shown in Figure 23 to align your fingers with the socket finger cut-outs. Make sure that the processor Pin 1 indicator (gold triangle) is aligned with the Pin 1 chamfer on the socket (Figure 23, B) and that the notches on the processor align with the posts on the socket (Figure 23, C). Lower the processor straight down without tilting or sliding it in the socket (Figure 23, A).



5. Carefully lower the socket lever (Figure 25, A) while making sure that the front edge of the load plate slides under the shoulder screw cap as the lever is lowered. Latch the socket lever under the load plate tab (Figure 25, C, and D). The socket cover (Figure 25, B) will pop off as shown.

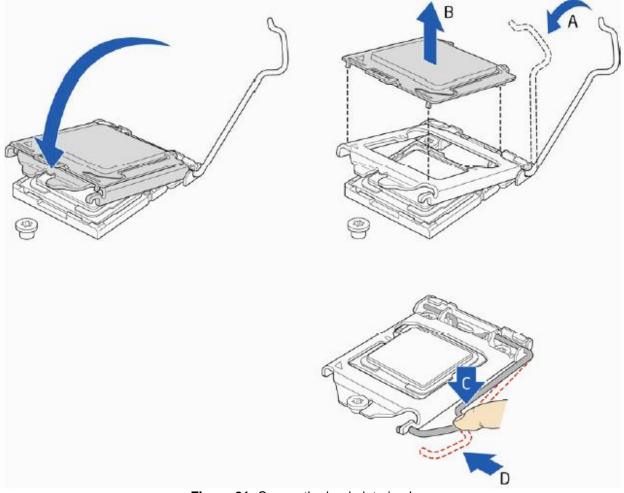
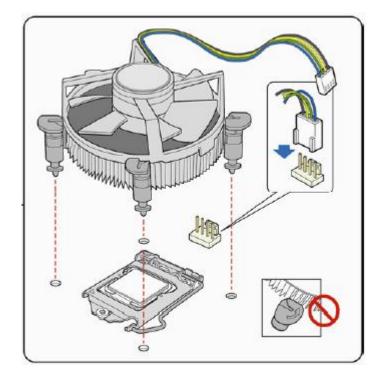


Figure 21: Secure the load plate in place

6. Pick up the socket cover and remove it from the desktop board.

• Connecting the Processor Fan Heat Sink Cable

Connect the processor fan heat sink power cable to the 4-pin processor fan header (see Figure 26). A fan with a 4-pin connector as shown in Figure 26 is recommended.



1. Make sure the four hooks are in the proper position before you install the cooler.

Figure 22: Connecting the processor fan heat sink power cable to the processor fan header

Removing the Processor

For instructions on how to remove the processor fan heat sink and processor, refer to the processor installation manual.

Installing & Removing Memory Modules

Installing Memory

You can install from 512MB to 8GB of memory in the motherboard DIMM sockets. The motherboard has two DIMM sockets. The motherboard supports the following memory features:

- Two DDR3 DIMMs with gold-plated contacts.
- Non-ECC (64-bit) memory.
- o 1GB, 2GB, 4GB and 8GB modules.
- Memory Speeds 1066MHz and 1333MHz

To install DIMMs, follow these steps:

- 1. Observe the precautions in "Before You Begin". Turn off the computer and all Peripheral devices.
- 2. Remove the computer cover and locate the DIMM sockets.
- 3. Holding the DIMM by the edges, remove it from its antistatic package.
- 4. Make sure the clips at either end of the socket are pushed away from the socket.
- 5. Position the DIMM above the socket. Align the two small notches in the bottom edge of the DIMM with the keys in the socket. Insert the bottom edge of the DIMM into the socket.
- 6. When the DIMM is seated, push down on the top edge of the DIMM until the retaining clips at the ends of the socket snap into place. Make sure the clips are firmly in place.
- 7. Replace the computer cover.

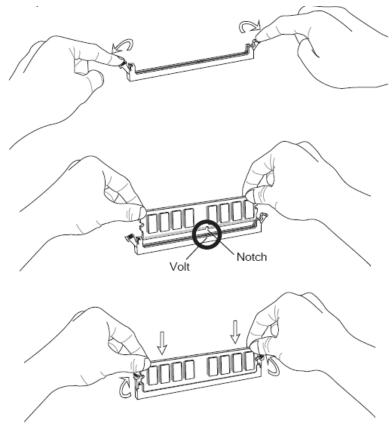


Figure 23: Memory Installation

Removing Memory

To remove a DIMM, follow these steps:

- 1. Observe the precautions in "Before You Begin".
- 2. Turn off all peripheral devices connected to the computer. Turn off the computer.
- 3. Remove the computer cover.
- 4. Gently spread the retaining clips at each end of the socket. The DIMM pops out of the socket. Hold the DIMM by the edges, lift it away from the socket, and store it in an antistatic package.
- 5. Reinstall and reconnect any parts you removed or disconnected to reach the DIMM sockets.

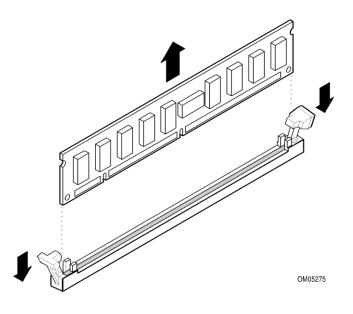


Figure 24: Removing Memory Modules

Replacing the Clock/CMOS RAM Battery

A lithium battery is installed in a socket on the system board.

The battery has an estimated life expectancy of seven years. When the battery starts to weaken, it loses voltage; when the voltage drops below a certain level, the system settings stored in CMOS RAM (for example, the date and time) may be wrong.

If the battery fails, you will need to replace it with a **CR2032** battery or an equivalent. As long as local ordinance permits, you may dispose of individual batteries as normal rubbish. Do not expose batteries to excessive heat or any naked flame. Keep all batteries away from children.

CAUTION!

Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by Viglen. Discard used batteries according to manufacturer's instructions.

To replace the battery, carry out the following:

- 1. Observe the precautions in "Before You Begin."
- 2. Turn off all peripheral devices connected to the system.
- 3. Turn off the system.
- 4. Remove any components that are blocking access to the battery.
- 5. Figure 29, 1 shows the battery location. Gently pry the battery free from its socket, taking care to note the "+" and "-" orientation of the battery (Figure 29, 2).
- 6. Install the new battery in the socket.

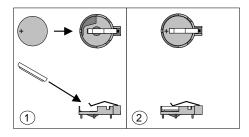


Figure 25: Removing the Battery

Chapter 3: Solving Problems

The first part of this chapter helps you identify and solve problems that might occur when the system is in use. The second part lists error code messages that might be displayed.

Please remember that if you cannot solve the problem by yourself then you should contact Viglen Technical Support for further assistance.

Viglen Technical Support can be reached in the following ways:

 Telephone:
 01727 201 850

 Fax:
 01727 201 858

 Email:
 techsupport@viglen.co.uk

You can also look for support information on our web site:

http://www.viglen.co.uk

Device drivers and various useful utilities can be downloaded from our ftp site:

http://download.viglen.co.uk/files/

Resetting the System

Before checking your system for hardware problems, it is always a good idea to try resetting your computer and see if a re-boot can solve the problem. Most software related problems can be solved simply by re-booting your PC.

To do the following	Press
Soft boot: Clear the system memory and reload the operating system (also called warm reset).	<ctrl +="" alt="" del=""></ctrl>
Cold boot: Clear the system memory, halt power to all peripherals, restart POST, and reload the operating system.	Power off/on or reset button (at front of the system)

Troubleshooting Procedures

This section provides a step-by-step troubleshooting procedure to identify a problem and locate its source.

CAUTION!

- 1. Turn off the system and any peripheral devices before you disconnect any peripheral cables from the system. Otherwise, you can permanently damage the system or the peripheral devices.
- 2. Make sure the system is plugged into a properly grounded power outlet.
- 3. Make sure your keyboard and video display are correctly connected to the system. Turn on the video display, and turn up its brightness and contrast controls to at least two-thirds of the maximum (refer to the documentation supplied with the video display).
- 4. If the operating system normally loads from the hard disk drive, make sure there is no diskette in the diskette drive. If the operating system normally loads from a diskette, insert the operating system diskette into the drive.
- 5. Turn on the system. If the power indicator does not light, but the system seems to be operating normally, the indicator is probably defective. Monitor the power-on self test (POST) execution. Each time you turn on the system, the POST checks the system board, memory, keyboard, and certain peripheral devices.

NOTE: If the POST does not detect any errors, the system beeps once and boots up.

Errors that do not prevent the boot process (non-fatal errors) display a message that looks similar to the following:

Error Message Line 1 Error Message Line 2 Press for Set-up, <F1> to Boot You can note the error and press <F1> to resume the boot-up process, or to enter Set-up.

Errors that prevent the boot process from continuing (fatal errors), are communicated by a series of audible beeps. If this type of error occurs, refer to the error codes and messages listed at the end of this chapter.

6. Confirm that the operating system has loaded.

Problems & Suggestions

Table 6: Problems and Suggestions

What happens	What to do
Application software problems	Try resetting the system.
	Make sure all cables are installed correctly.
	Verify that the system board jumpers are set properly.
	Verify that your system hardware configuration is set correctly. In Setup, check the values against the system settings you recorded previously. If an error is evident (wrong type of drive specified, for example), make the change in Setup and reboot the system. Record your change.
	Make sure the software is properly configured for the system. Refer to the software documentation for information.
	Try a different copy of the software to see if the problem is with the copy you are using.
	If other software runs correctly on the system, contact the vendor of the software that fails.
	If you check all of the above with no success, try clearing CMOS RAM and reconfiguring the system. Make sure you have your list of system settings available to re-enter, because clearing CMOS RAM sets the options to their default values.
Characters on- screen are distorted	Make sure the brightness and contrast controls are properly adjusted on the monitor.
or incorrect	Make sure the video signal cable and power cables are properly installed.
	Make sure your monitor is compatible with the video mode you have selected.
Characters do not	Make sure the video display is plugged in and turned on.
appear on screen	Check that the brightness and contrast controls are properly adjusted.
	Check that the video signal cable is properly installed.
	Make sure a video board is installed, enabled, and the jumpers are positioned correctly.
	Reboot the system.

Table 7: Problems and Suggestions (Continued)

What happens	What to do
CMOS RAM settings are wrong	If system settings stored in CMOS RAM change for no apparent reason (for example, the time of day develops an error), the backup battery may no longer have enough power to maintain the settings. Replace the battery (Chapter 2).
Diskette drive light does not go on when drive is in use or is	Make sure the power and signal cables for the drive are properly installed.
tested by POST	Check that the drive is properly configured and enabled in Setup.
Hard drive light does not go on when drive	Make sure the power and signal cables for the drive are properly installed.
is in use or is tested by POST	Make sure the front panel connector is securely attached to the system board headers.
	Check that the drive is properly configured and enabled in Setup.
	Check the drive manufacturer's manual for proper configuration for remote hard disk drive activity.
Power-on light does not go on	If the system is operating normally, check the connector between the system board and the front panel. If OK, the light may be defective.
Prompt doesn't	It's probably switched off.
appear after system boots	A serious fault may have occurred consult your dealer service department / Technical Support.
Setup, can't enter	If you can't enter Setup to make changes, check the switch that disables entry into Setup (Chapter 2). If the switch is set to allow entry into Setup, you might need to clear CMOS RAM to the default values and reconfigure the system in Setup.
System halts before completing POST	This indicates a fatal system error that requires immediate service attention. Note the screen display and write down any beep code emitted. Provide this information to your dealer service department / Technical Support.

Chapter 4: System BIOS

What is the BIOS?

The BIOS (Basic Input Output System) is an important piece of software which is stored in a ROM (Read Only Memory) chip inside the computer. It consists of the basic instructions for controlling the disk drives, hard disk, keyboard and serial/parallel ports. The BIOS also keeps a list of the specifications of the computer in battery-backed RAM (also known as the CMOS RAM) and provides a special Setup program to change this information.

The BIOS in your Viglen computer is guaranteed to be fully compatible with the IBM BIOS. It has been written by Phoenix Award BIOS, an industrial leader in the field of BIOS software.

The Power-On sequence

When the computer is first switched on, certain instructions in the BIOS are executed to test various parts of the machine. This is known as the POST (Power-On Self Test) routine. When you switch the computer on (or when you press the Reset button or press <Ctrl> + <Alt>+ <Delete> keys, which has the same effect), you can see on the monitor that it counts through the memory, testing it. The floppy disk drives are then accessed and tested, and the various interfaces are checked. If there are any errors, a message is displayed on the screen.

BIOS Upgrades

A new version of the BIOS can be upgraded from a bootable USB key using the AFUDE238.EXE utility or in Windows using the AEFUWIN utility that is available from the Viglen FTP site. This utility does BIOS upgrades as follows:

- Updates the flash BIOS from a file on a disk or within the location of the utility.
- Updates the language section of the BIOS.
- Makes sure that the upgrade BIOS matches the target system to prevent accidentally installing a BIOS for a different type of system.

BIOS upgrades and the AFUDE238.EXE utility is available on the Viglen FTP site <u>http://download.viglen.co.uk/files/</u>

NOTE: Please review the instructions distributed with the upgrade utility before attempting a BIOS upgrade.

Using AWDFLASH to update the BIOS

The BIOS can be updated using the AFUDE238.EXE utility in DOS environment.

- 1. Save BIOS update zipped file to a temporary directory.
- 2. Extract the necessary files.
- 3. Copy the contents of the file to a bootable floppy disk, USB device or CD-ROM.
- 4. Boot the target PC with the device connected or inserted.
- 5. Select F11 during POST to display the Boot Menu and select your bootable device.
- 6. Type 'Flash.bat' to launch the BIOS update process.
- 7. The system will reboot once complete.

DO NOT shutdown or reset the system while updating the BIOS! Doing so may cause system boot failure!

When the BIOS update process is complete, the utility reboots the system.

Once the system has been restarted it will hold on the Pre-BIOS screen. At this stage the following need to be completed before starting windows.

- 1. The system will halt on pre-BIOS, at this point you need to shut the machine down.
- 2. Reboot the computer.
- 3. System will holt on the pre-BIOS screen and display an error message (CMOS checksum error Defaults loaded)
- 4. Enter the BIOS setup by pressing DEL
- 5. Once in the setup load the optimized settings by selecting 'Load Optimized Defaults'
- 6. Exit the setup by selecting 'Save & Exit setup'.
- 7. Now boot in to windows.

BIOS Setup

This chapter provides basic information on the BIOS Setup program and allows you to configure the system for optimum use. You may need to run the Setup program when:

- An error message appears on the screen during the system booting up, and requests you to run BIOS SETUP.
- You want to change the default settings for customized features.

Note: The items under each BIOS category described in this chapter are under continuous update for better system performance. Therefore, the description may be slightly different from the latest BIOS and should be held for reference only.

Entering Setup

Power on the computer and the system will start POST (Power On Self Test) process. When the message below appears on the screen, press key to enter Setup.

Press DEL to enter Setup Menu, F11 to enter Boot Menu

If the message disappears before you respond and you still wish to enter Setup, restart the system by turning it OFF and On or pressing the RESET button. You may also restart the system by simultaneously pressing <Ctrl>, <Alt>, and <Delete> keys.

Control Keys

<↑><↓>	Select Item
<←><→>	Select Screen
<enter></enter>	Select
<esc></esc>	Jumps to the Exit menu or returns to the main menu from a submenu
<+><->	Change Option
<f1></f1>	General Help
<f6></f6>	Load Optimized Defaults
<f10></f10>	Save all the CMOS changes and exit

Figure 26: BIOS control keys

Getting Help

After entering the Setup menu, the first menu you will see is the Main Menu.

Main Menu

The main menu lists the setup functions you can make changes to. You can use the arrow keys ($\uparrow\downarrow$) to select the item. The on-line description of the highlighted setup function is displayed at the bottom of the screen.

Sub-Menu

If you find a right pointer symbol (as shown in the right view) appears to the left of certain fields that means a sub-menu can be launched from this field. A sub-menu contains additional options for a field parameter. You can use arrow keys ($\uparrow\downarrow$) to highlight the field and press <Enter> to call up the sub-menu. Then you can use the control keys to enter values and move from field to field within a sub-menu. If you want to return to the main menu, just press the <Esc >.

General Help <F1>

The BIOS setup program provides a General Help screen. You can call up this screen from any menu by simply pressing <F1>. The Help screen lists the appropriate keys to use and the possible selections for the highlighted item. Press <Esc> to exit the Help screen.

The Menu Bar

Aptio Setup Utility – Copyright (C) 2011 American Megatrends, Inc. Main Menu Advanced Overclocking M—Flash Security Boot Save & Exit				
System Date System Time SATA Port1 SATA Port2 SATA Port3 SATA Port4	[Mon 12/24/2012] [14:50:44] WDC WD2500BEVS (250.06B) TSSTcorp CDDVD ATAPI Not Present Not Present	Set the Date. Use Tab to switch between Data elements.		
System Information Intel(R) Core(TM) i5-2320 CPU @ 3 CPUID/MicroCode BIOS Version Build Date ME FW Version Physical Memory Cache Size L3 Cache Size	2068HZ 20687/28 E7677IV1 V7.2B2 12/19/2012 8.1.0.1248 4096 MB 1024 KB 6144 KB	++: Select Screen 14: Select Item Enter: Select +/-: Change Opt, F1: General Help F6: Optimized Defaults ESC/Right Click: Exit F10: Save & Reset		
Version 2.15.1227.	Copyright (C) 2011 American M	legatrends, Inc.		

Figure 24: Main Menu Bar

- > Main Menu Use this menu for basic system configurations, such as time, date etc.
- Advanced Use this menu to setup the items of the BIOS special enhanced features,
- integrated peripherals, power management and PC health status.

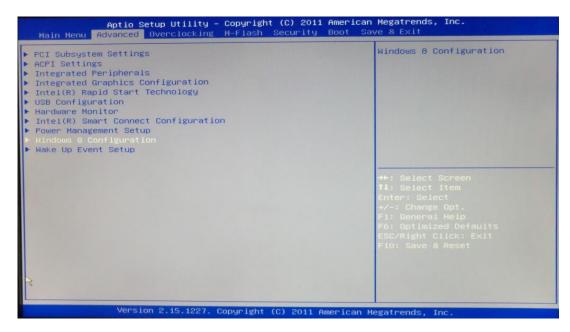


Figure 25: Advanced Menu Bar

Note: If the system is to be configured with Windows 8 64Bit operating system then Windows 8 Feature option should be set to Enabled.

Win 8 Configuration – System configured with Windows 8 will have following default BIOS settings. It is strongly recommended that these BIOS settings are not disabled for a Windows 8 64Bit Operating system. Below settings are only available with BIOS version E7677AV1.721 onwards.

Windows 8 Features	[Enabled]
MSI Fast BOOT	[Enabled]
Fast Boot	[Enabled]
Secure Boot	[Enabled]

To enable downgrade to Windows 7 or XP operating system BIOS settings must be changed to boot into Legacy BIOS mode. Above BIOS settings should be changed to [Disabled]

Aptio Setup Util Advanced	ity – Copyright (C) 2011 Amer	ican Megatrends, Inc.
Windows 8 Feature MSI Fast Boot Fast Boot USB Support PS2 Devices Support SATA Devices Support Internal GOP Configuration Secure Boot	[Enabled] [Disabled] [Enabled] [Full Initial] [Enabled] [Enabled]	If Disabled, all USB devices will NOT be available until after OS boot. If Partial Initial, specific USB port/device will NOT be available before OS boot. If Enabled, all USB devices will be available in OS and Post.
	USB Support Disabled Full Initial Partial Initial	**: Select Screen fl: Select Item Enter: Select */-: Change Opt. Fl: General Help F6: Optimized Defaults ESC/Right Click: Exit F10: Save & Reset
Version 2.15.12	27. Copyright (C) 2011 Americ	an Megatrends, Inc.

MSI Fast Boot - If Enabled, USB devices (keyboard and drives) will not be available until after OS boot, but BIOS will boot faster.

Fast Boot - It is recommended that this option is **'Enabled'** for Windows 8 operating systems to ensure the boot up sequence is performed at the fastest possible time.

USB Support – This can be set to three options:

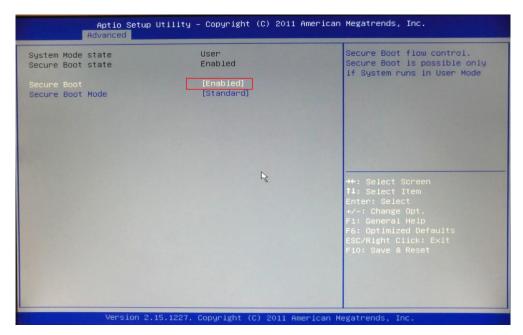
- Disabled This option will disable all USB devices until after OS boot
- Full Initial This option will enable all USB devices in POST and OS
- Partial Initial This option will enable the use of specific USB Port/Devices before boot

Secure Boot - It is recommended this setting is set to **'Enabled'** to initialize the Windows 8 secure boot feature when the system boots up.

Note: Secure boot is supported under Windows 8 64Bit Operating system.

To Enable Secure Boot

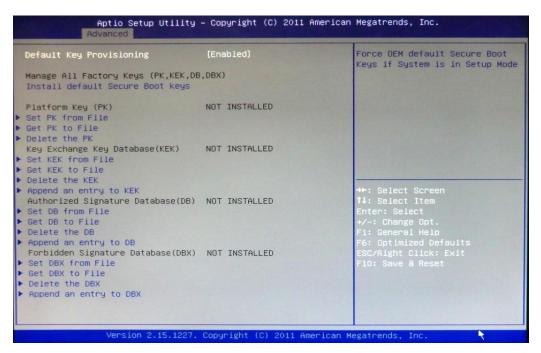
- 1. Select Secure Boot from Windows 8 feature menu
- 2. Highlight Secure Boot and select Enabled



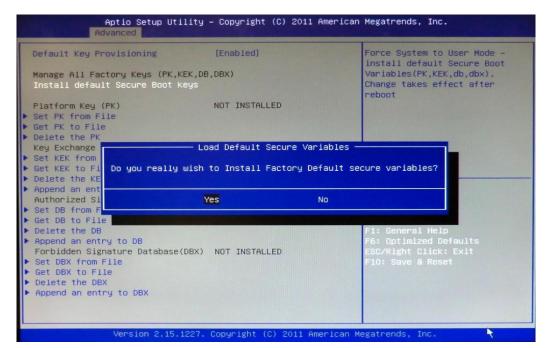
3. Select 'Secure Boot Mode' and Select 'Custom'

	Aptio Setup Ut Advanced	ility – Copyright (C) 2011 Amer	ican Megatrends, Inc.
System Mode Secure Boot		User Enabled	Secure Boot mode selector. 'Standard' – fixed Secure boot policy, 'Custom' – chengeable
Secure Boot		[Enabled]	Image Execution policy and
		[Standard]	Secure Boot Key databases
		Secure Boot Mode	
		Custom 🔖	
			→++: Select Screen TJ: Select Item
		and the second	Enter: Select

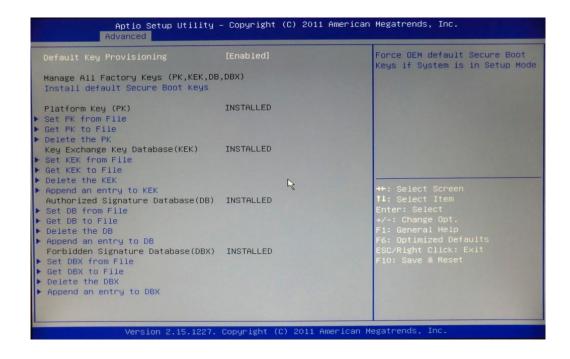
4. Select the 'Default Key Provisioning' and select **Enabled**.



- 5. Select 'Install Default Secure Boot keys' to load factory Default Secure variables.
- 6. A confirmation window will request if you would wish to install factory default secure variables select 'Yes' to confirm

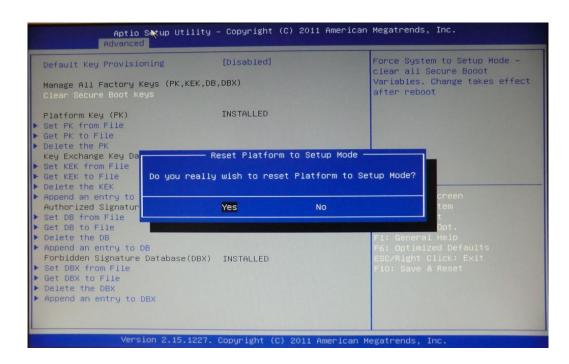


Once the Default Secure Boot keys are installed it will state 'Installed' as shown in below

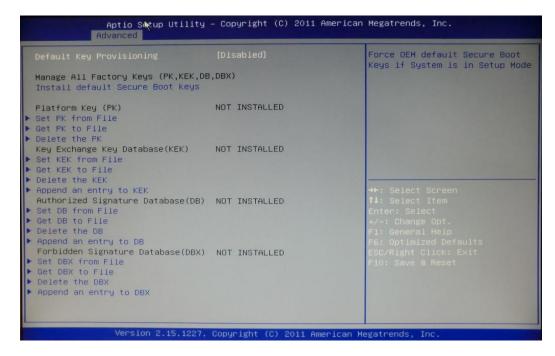


Disabling Secure Boot

- 1. Select 'Default Key Provisioning' and Change the Setting to [Disabled]
- 2. Select 'Clear Sure Boot Keys' and Select Yes.



Once the secure Boot keys are cleared it will state 'Not Installed' as shown in below



- 3. Press Esc to exit the Key provisioning Menu.
- 4. Select 'Secure Boot' and Change the setting to [Disabled]

System Mode state User Secure Boot state Enabled Secure Boot Mode [Enabled] [Custom] • Key Management Secure Boot Oisabled Enabled	11 American Megatrends, Inc.
Disabled	Secure Boot flow control. Secure Boot is possible only if System runs in User Mode
	++: Select Screen 14: Select Item Enter: Select +/-: Change Opt. F1: General Help F6: Optimized Defaults ESC/Right Click: Exit F10: Save & Reset

Once all BIOS settings have been configured press F10 key to Save and Exit the BIOS Setup.

- Overclocking Use this menu to specify your settings for frequency/voltage control and overclocking.
- Mflash Use this menu to read/ flash the BIOS from storage drive (FAT/ FAT32 format only).
- Security Use this menu to set supervisor and user passwords.
- **Boot** Use this menu to specify the priority of boot devices.
- Save & Exit This menu allows you to load the BIOS default values or factory

When enter the BIOS Setup utility, follow the processes below for general use.

Load Optimized Defaults: Use the arrow keys (←, →, ↑, ↓) to select the [Restore Defaults] in [Save & Exit] menu, and press <Enter>. A pop-up message will appear, select [Yes] and press <Enter> to load the default settings for optimal system performance.

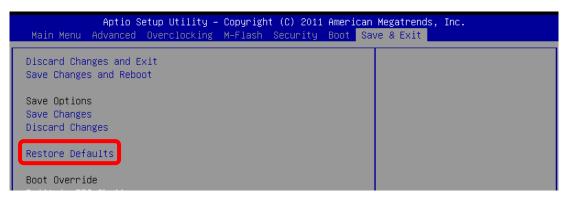


Figure 26 : Restore Defaults

Setup Date/Time: Use the arrow keys (←, →, ↑, ↓) to select the [System Date] / [System Time] in [Main Menu] menu, and press <Enter>. And then, you can set the Date, Time in their respective fields.

Main Menu	Copyright (C) 2010 American Mflash Security Boot Sav	
System Date System Tine		Set the Date. Use Tab to switch between Data elements.

Figure 27: Setup Date/Time

Save & Exit Setup: Use the arrow keys (←, →, ↑, ↓) to select the [Save Changes & Reset] in [Save & Exit] menu, and press <Enter>. A pop-up message will appear, please select [Yes] and press<Enter> to save the configurations and exit BIOS setup utility.

Aptio Setup Utility – Copyright (C) 2010 American Main Menu Advanced Overclocking Mflash Security Boot Sav	
Discard Changes and Exit Save Changes and Reset	
Save Options	
Save Changes Discard Changes	
Restore Defaults	
Boot Override Built-in EFI Shell	
UEFI: Netac Netac	

Figure 28: Save & Exit Setup

Chapter 5: Suggestions

Viglen is interested in continuing to improve the quality and information provided in their manuals. Viglen has listed some questions that you may like to answer and return to Viglen. This will help Viglen help to keep and improve the standard of their manuals.

1. Is the information provided in this and other manuals clear enough?

2. What could be added to the manual to improve it?

3. Does the manual go into enough detail?

4. Would you like an on-line version of this manual?

5. How do you rate the Viglen Technical support and Service Departments?

6. /	Are there any	technological	improvements	that could be	made to the system?
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7. Other points you would like to mention?

Please return	this	slip	to:
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Notes

