

Genie Ultra Pro

Contents

- 1** Monitor Stand - base
- 2** Monitor Stand - riser
- 3** Cable Cover
- 4** Genie Ultra Pro Chassis
- 5** Monitor

Included fittings Your Genie Ultra Pro has been shipped with a multi-purpose screw pack. you will not need to use all the screws in the pack to complete this assembly. You will require the screws shown below:

- Screw A** (x 4)
- Screw B** (x 1)
- Screw C** (x 4)
- Screw D** (x 1)
- Screw E** (x 2)
- Screw F** (x 1)

Included cables
Depending on your configuration you may receive one or more of the followign cables:
video, audio, power (single or dual)

Tools required
Cross-head (philips-head) screwdriver

Step 1 Attach the Monitor Stand Riser

- 1** Place the chassis face down (logo side down) on a flat, firm surface.
- 2** Locate the fitting lugs (behind the handle on the Monitor Stand Riser) in their locator holes on the top edge of the chassis and slide the riser into place.
- 3** Secure the bottom end of the riser using 2 x Screw A.
- 4** Clip the Monitor Stand Screw Cover into place by sliding it upwards over the screws.
- 5** Optional: To prevent rotation of the monitor during use, Screw B can be fitted at this point.

Step 2 Attach the Monitor Stand Base

- 1** Optional: To prevent rotation of the chassis during use, fit Screw D to the Monitor Stand Base.
- 2** Ensure the markers are aligned on the Monitor stand base turntable.
- 3** Invert the chassis and align the Monitor Stand Base with the screw holes on the chassis.
- 4** Attach the Monitor Stand Base to the chassis using 4 x Screw C.

Step 3 Attach the Monitor

- 1** Fit 2 x Screw E to the lower VESA mounting holes in the rear of the monitor. refer to your monitor manual for instructions to remove its own stand.
- 2** Align the rear of the monitor with the VESA bracket on the Monitor Stand and hang the monitor by engaging the Lug Screws in the lower holes.
- 3** Hold the monitor in place and secure it using 2 x Screw A.

Step 4 Fitting the Cable Cover

- 1** Fit Screw F into the hole at the bottom of the back of the chassis.
Feed all cables through the hole in the bottom of the cable cover and connect them to the ports on the motherboard (not shown).
Connect the cable for the USB Ports in the Cable Cover to the motherboard (not shown).
- 2** Attach the Cable Cover by engaging its lugs in the corresponding holes in the chassis and sliding down firmly.
- 3** The Cover may be locked in place using an optional Kensington-style locking device.

Viglen System Recovery Utility (Optional)

Under certain conditions you may need to reset the software originally installed on your computer to factory conditions, this can be put down to many different reasons:

- Accidental deletion of system files.
- Incompatible software has been installed.
- Incompatible changes to the system settings.

At Viglen, we understand that unless you have professional knowledge of computer systems, reinstallation can be a costly and time-consuming affair, especially for new users. This is why we have created the Viglen System Recovery Utility (VSRU) – designed to automatically reinstall your computer software quickly and efficiently.

Before proceeding with system recovery, please observe the following recommended guidelines.

- Back up all personal files to a CD or a suitable backup device before proceeding with the recovery procedure.
- Any subsequent software installed by the user must therefore be manually reinstalled – Please refer to the manuals that came with your software for installation instructions.
- Once initiated, all data stored on the system will be destroyed and will therefore not be recoverable.

Using the Recovery Utility

Please read the recommended guidelines above before continuing with the recovery procedures:

1. Shutdown your Viglen PC (if applicable) and switch off.
2. Insert the Viglen Recovery Utility CD into the CD-ROM drive.
3. Switch your computer back on.
4. The Viglen Recovery Utility CD will now load.
5. When prompted, please type 'factory' and press the 'Enter' key to initiate system recovery.
6. A Windows style screen will now appear with two horizontal bars showing the status of the recovery sequence. Please wait while the procedure completes.
7. When prompted, remove the Recovery Utility CD from the drive and press a key to restart the computer. Windows will now start up and you will be prompted to enter your User Information – Please refer to the Software Guide supplied with your Viglen PC.

Your Viglen Recovery Utility CD....

WARNING

ONLY TO BE USED IF YOUR VIGLEN PC HAS BECOME UNSTABLE OR YOU HAVE BEEN ADVISED OTHERWISE BY A MEMBER OF VIGLEN TECHNICAL SUPPORT. ALL PERSONAL DOCUMENTS WILL BE LOST IF THIS CD IS ACTIVATED.

Hopefully, you should never need to use this utility, but in the unfortunate event that your system must be reinstalled, please keep this Getting Started Guide and the Viglen Recovery Utility CD in a safe place to help ensure a hassle-free recovery.

Getting Help at Viglen

Technical Support

If you have any queries concerning the following:

1. Hardware configuration problems.
2. You wish to return your hardware for repair or arrange a service visit (subject to contract).
3. You have installation or set up difficulties.
4. You require additional drivers.

Please call our TECHNICAL SUPPORT department on **01727 201 850**

Customer Care

If you have any queries concerning the following:

1. Parts missing or damaged from your Viglen PC order.
2. Incorrect goods supplied against your Viglen PC order.
3. Any complaint with a courier or delivery in general.
4. Collection of any computers or parts.
5. You have ordered or wish to order spare parts.
6. You wish to return your Viglen PC for an upgrade.
7. You wish to know the status of any returned Viglen PC.
8. You require information on upgrading new or old systems.

Please call our CUSTOMER CARE department on **01727 201 810**

Important

Please read this pamphlet before switching on the Viglen PC and store in a safe place. For further information regarding your Viglen PC please refer to the Viglen Driver CD which includes the BIOS, Drivers and Manual for your motherboard.



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